



Sentinel™

REAL TIME APPLICATION PERFORMANCE MONITORING AND DIAGNOSIS



Sentinel from Reflective Solutions is unlike any other application performance monitoring service. Sentinel's unparalleled monitoring removes problems that other solutions cannot address, allowing pre-emptive rather than reactive action.

Not only does Sentinel monitor an application's availability, correctness and performance, but crucially, it also monitors the underlying system. This functionality ensures that Sentinel identifies the cause of a problem when it occurs, allowing IT teams to spend their time fixing the cause, and not trying to identify it. The result is reduced downtime, and an improved user experience.

Unlike other performance monitoring services, whose charges increase in proportion to the number of steps or pages monitored, Sentinel analyses the functionality and performance of every step within an application's important transactions, from both inside and outside the network firewall, without incurring any additional costs. By monitoring every step, there is no danger of a problem going undetected.

**Unparalleled monitoring, diagnosis and alerting
at an affordable price.**



REFLECTIVE
solutions

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IMMEDIATE DIAGNOSIS

- Performance and system information correlated in real time through highly configurable GUI
- Instant diagnosis of causes of any detected problem



SENTINEL ALERTING FACILITY

- Real time alerting
- Configurable to raise alerts exactly to customisable specifications



ADVANCED MONITORING FEATURES

- Monitoring of underlying systems and infrastructure
- Monitoring of every step of every transaction



RESULTS ANALYSIS AND HISTORICAL DATA

- Detailed historical data from user and system perspectives
- Detailed management information
- Customisable reporting, graphs, tables
- Trend analysis
- Useful in providing SLA verification

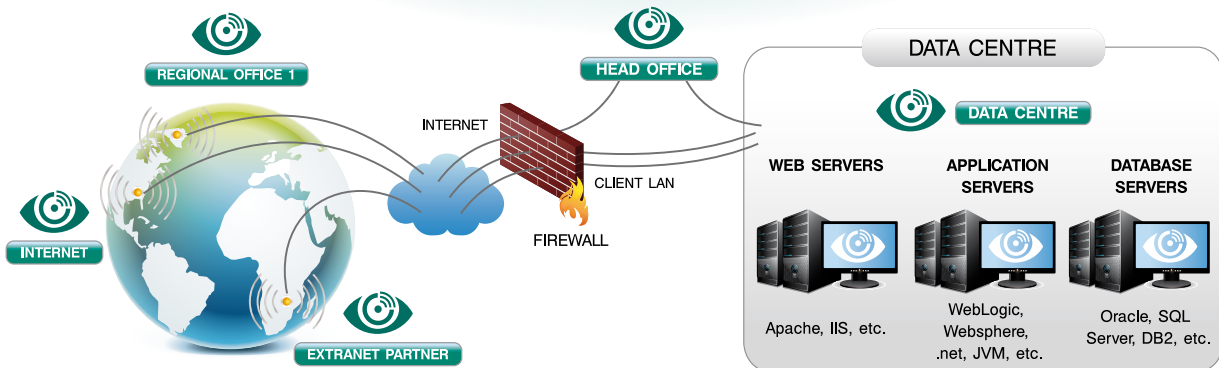
Run-time Monitoring Configuration



Application Availability and Response Time Monitoring

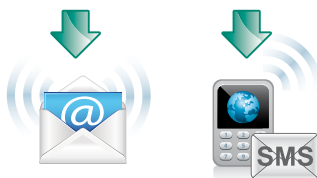


Underlying System Monitoring



Real-time Alerting and Analysis of Application and System Information

Sentinel Alerting Facility



Sentinel Viewers



Sentinel is available as software or as a Service